

Website Privacy Policy

This Website Privacy Policy describes how Cumberland Mountain Community Services Board, (CMCSB) located at 196 Cumberland Rd, Cedar Bluff, VA 24609, transmits, uses, shares and protects business, financial, and personal information with the use of our website at <https://www.cmcsb.com> . This Policy applies to all information provided, transmitted, or submitted to CMCSB, including in connection to or on behalf of you and on this website.

We use reasonable care to protect data provided to us by or on behalf of visitors to our website from loss, misuse, unauthorized access, disclosure, alteration, and untimely destruction. This Website Policy governs information collected, processed, or disclosed by CMCSB. It protects information collected by website analytics.

We do not grant access to personal information. We do not share or sell personal information provided or transmitted to our website with any third parties for their own marketing purposes. At times, we will provide links to other websites not affiliated with CMCSB. We encourage you to be aware when you leave our website, and to read privacy policies regarding how third parties may use or process your information.

What Information is Collected

We limit the information that we collect to the information obtained for website analytic purposes, to administer and improve the website, and to fulfill any legal and regulatory requirements.

The categories of personal information that may be collected include, but are not limited to the following:

- Geolocation data, log and usage data including your IP address.
- Device data, including information about your device that you use to access our website. This data may include location, browser type, hardware model, internet service provider and/or mobile carrier, operating system, and system configuration information.

How Information is Collected or Used

Some information, such as your IP address and device characteristics is collected automatically when you visit our website. This information does not reveal your specific identity, but may include device and usage information. This information may be used for website analytics.

Google Analytics

We may share your information with Google Analytics to analyze the use of our website.

To opt out of being tracked by Google Analytics, visit:

<https://tools.google.com/dlpage/gaoptout> .

Also, to read the privacy practices of Google, visit the Google Privacy & Terms page at:

<https://policies.google.com/privacy> .

How Information is Used

We may use the website visitor information to:

1. Administer and improve our website
2. Offer advanced analytics and insights for business planning and decision making
3. Market our services or for auditing our interactions
4. Detect fraud or theft or for other security purposes
5. Comply with legal, reporting, and regulatory requirements
6. Research and develop technological improvements
7. Improve, upgrade, or enhance our services
8. Administer quality and safety maintenance for our website or services
9. For other purposes that are compatible with this Privacy Policy or where permitted by applicable law

Data Retention

We retain the information for as long as necessary to provide and fulfill the essential purposes such as complying with our legal obligations, maintaining security, detecting and preventing fraud and abuse, website research and analytics, and for any other necessary business purpose.

Cookies / Related Technologies Used

Our website may use cookies and similar technologies. A “cookie” is a piece of data that our website may provide to your browser during your website visit. The information stored in a cookie is used for user analytic purposes.

By use of our website, you consent to the use of this technology.

The following are things you can do while visiting our website to limit the sharing of your information:

- Disable cookies within your browser before visiting our website;
- Choose not to submit information via web forms located within our website;
- Choose not to complete any surveys available on our website.

Security

CMCSB uses reasonable care to protect the confidentiality, integrity, and availability of your information. Specifically, we:

- Maintain policies and procedures covering physical and logistical access to our workplaces, systems, and records
- Apply physical, electronic, and procedural safeguards aligned with industry-recognized best practices

- Use technology such as backups, virus detection and prevention, firewalls, and other computer hardware and software to protect against unauthorized access to or alteration of your information
- Encrypt sensitive information transmitted over the internet
- Monitor compliance with established policies through ongoing security risk assessments and internal audits

Website Privacy Policy Updates

We may update this Website Privacy Policy from time to time. The updated version will be indicated by an updated “Revised” date. Revisions are effective upon posting and your continued use of this website will indicate your acceptance of those changes. We encourage you to refer to this Website Privacy Policy regularly.

Contact Information

If You have any questions or comments, Website Privacy Policy, please contact us at: info@cmcsb.com

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Last Updated August 12, 2024